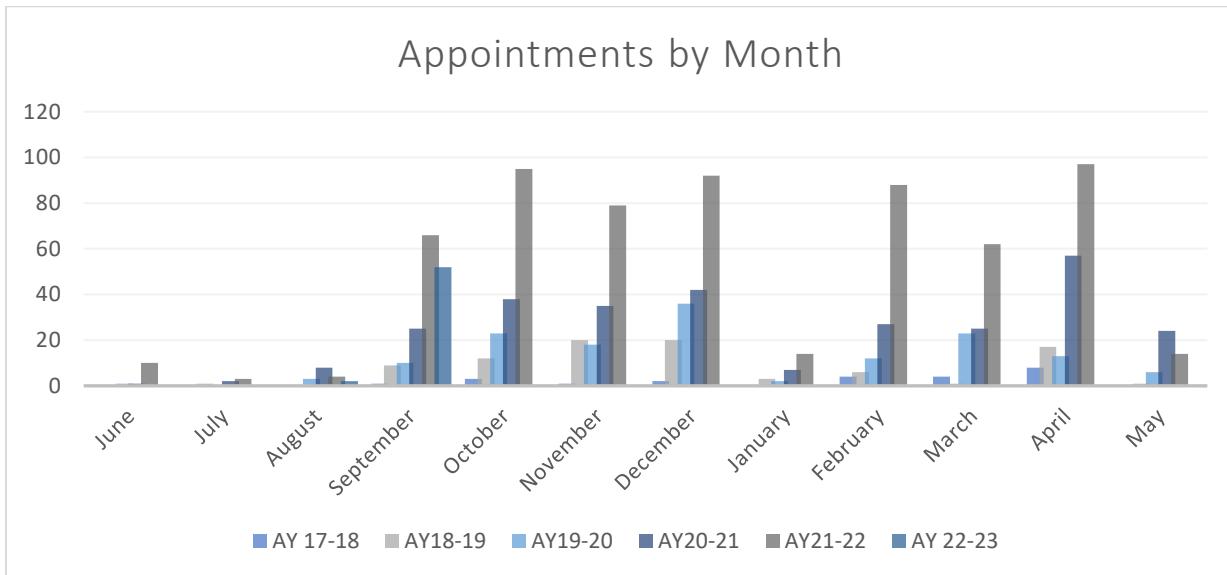


# Summary of Writing Center Performance

## Relevant Assessment Data



Note: My time as writing center director includes AY 20-21, AY 21-22, and AY 22-23 (though this data is incomplete at the time of submission).

During my tenure as director, usage of the center increased Total Appointments increased 95% from AY 19-20 to AY 20-21 and 118% from AY 20-21 to AY 21-22. We are on track to make similar increases in AY 22-23.

Instructional outreaches increased from 10 classroom visits in AY 20-21 to 30 classroom visits in AY 21-22. Several classroom partnerships are set to continue in AY 22-23.

In AY21-22, 51% of our clients returned for more than one writing center appointment in a semester.

## Notable Accomplishments

Since taking over writing center administration in Fall 2020, I have started the following initiatives:

- Write All Knight events each semester at midterms and finals to provide extra writing and research support during high-need times
- A robust social media presence (@ujwritingcenter) to promote writing center services and engage students in writing-related activities such as our annual pick-up line contest, haiku contest, and shared writing tips
- A six-part workshop series on academic integrity, co-planned with librarian Amanda Walch following the university's adoption of Turnitin
- Funding to refurbish the writing center in AY-22-23, including a budget to create informal studying and tutoring spaces
- A detailed strategic plan (AY 21-22) and center mission statement co-written with undergraduate tutors in AY 20-21 as part of staff professional development

## Selected Student Comments

(From a former tutor) Working in the writing center has been such a good experience, and I just know it wouldn't have been the same without [Dr. Clapham]. This campus is so lucky to have an addition like [Dr. Clapham]—she resembles exactly what it means to be a Jimmie—kind, hard-working, upbeat, and always caring about others! I truly believe the writing center is becoming a place on campus that students are utilizing, and the word is spreading about how helpful it can be.

(From a former tutor) You have built my confidence and taught me so much about what it means to be a great educator.

Dr. Clapham was very accommodating and helpful when breaking down page by page for the assignment. She was very organized and explained details.

The most useful thing Dr. Clapham helped with was being able to talk my thoughts out because then it gave me an idea of where those thoughts would relate to what I had to do.

First, I felt like I appreciated this first connection to the writing center and realizing what a valuable resource this will be moving forward. Also, great research tips!

Thank you for the hard work you put into research materials about the Praxis exam! You went out of your way to help! I appreciate it so much!